

POLICY

Batch Replacement, Extension and Reactivation Of Video Lectures of Fast Education

These lectures are recorded for CA/CS/CMA students only. Providing required verification details is mandatory. Lectures are to be viewed by single user who provided identification details at the time of purchase and cannot be shared or transferred to another person in any case. Users from any other stream need to seek prior permission before buying lectures.

These lectures can be viewed on laptops only (or on android mobile phone where ever option is available for the same).

Management has all rights reserved to block the lectures in case of any misconduct, misuse or false information.

DELIVERY AND ACCESS OF DIGITAL PRODCUTS

Digital Product is delivered through Online Download or Pen Drive Mode as per nature of the product. In case of Pen Drive mode, a pen drive is just used for delivery of product and it is advisable to transfer the digital content to your device before using it. FAST is not liable for any warranty/replacement of such pen drive.

Digital products can be accessed using some specific application provided along with product. Certain features like Speed viewing, book marking etc. may be available in application, but it completely depends upon configuration of your device. If your device does not support any such feature then FAST education will not be liable and product will not be taken back in such a case.

BATCH REPLACEMENT:

We provide replacement of Batch:

Within 1 month of purchase - at 50% provided not more than 10 lectures have been viewed and books will not be replaced.

After 1 month - the Full price of the new lectures will be charged and discounts shall be at the discretion of the management.

NO REFUND AND EXCHANGE OF PRODUCT:

Any product in Digital or Physical for cannot be returned or exchanged with any other product released after purchase.

EXTENSION POLICY:

Extension will be charged at Rs. 1000 per subject per month with maximum extension of 4 months from date of expiry of validity. **Extension will be provide only for one time.**

This Extension policy is not applicable for the products for which extension policy is defined exclusively in description of the same product.

Further the extension is only available for the Regular/Faster batches video lectures provide in GD/VoD Mode. It is not applicable for Digital Books, Audio

PODs, Serial Key given for backup or any other digital product and also not applicable on lectures available in Subscription Mode(e.g. CA Flix). In any case extension of validity will be only at the discretion of management.

In any case second time extension will not be given.

Student will have to then repurchase new lectures with 25% discount for same student, same machine activation. Latest batch will be provided.

REACTIVATION/REINSTALLATION:

First time reinstallation on the same laptop in which lectures were first installed, in justified cases, will be free of cost and at the discretion of management.

Second time reinstallation on the same laptop, will be only at the discretion of management and charged at 1000 per installation.

Lectures once registered on a laptop will not be reactivated on any other laptop in any case.

Multiple lectures purchased under any combo offer must be activated on same laptop.

BOOKS AND UPDATES:

For products that includes physical books, available version will be dispatch. Any version released after dispatch of books to student can not be provided in any case. Same policy is also applicable for digital books option. However Changes/Updates made in latest version may be provided in digital form.

AMENDMENTS:

Any amendment released after recording of batch will be provided in the digital form as separate recordings only through the online view/download mode. This is also applicable for students who opted for Pen Drive mode.

VIDEO LECTURES LICENCE AGREEMENT - SINGLE USER, SINGLE LAPTOP ONLY

No external transfer of video content to any other device allowed in this agreement, and usage shall be restricted to single laptop only for single user view access for self-use only.

Breach of this agreement would lead to immediate blocking of video classes and lawful action under the Copyright Act, 1957

Copyright:

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Policy effective from 15th March 2023